

Illustrative example. Lindsey Vale Concrete Ltd is a fictional company. This scenario shows how a typical construction business would set up and use Verika; it does not describe a real customer or report real results.

EXAMPLE SCENARIO · CONSTRUCTION

Lindsey Vale Concrete Ltd

Sleaford, Lincolnshire, UK · 14 people · 3 site crews · 2 volumetric mixer trucks

A family-run concrete and groundworks contractor puts its method statements, mix schedule and cold-weather rules into Verika, so crews stop ringing the contracts manager for answers that are already written down.

BEFORE VERIKA

- Every crew rang Gary, the contracts manager, for mix designs, depths and cold-weather limits, often mid-pour.
- The rules existed in 16 documents, but nobody on site could find the right page quickly.
- New finishers learned the company's way by asking whoever was nearest, so answers varied by crew.

WHAT THEY GAVE VERIKA

- Method statements (driveways, trench-fill)
- Concrete mix and specification schedule
- Cold and hot weather procedure
- Volumetric truck checks and calibration
- New starter handbook
- Customer aftercare and warranty sheet

Construction companies get their region's regulations built in: here, the Building Regulations Approved Documents, CDM 2015 and HSE guidance.

SETTING UP

Day 1

Owner signs up, picks England, uploads the 16 company documents. UK Building Regulations and CDM 2015 are already loaded.

Days 2–3

Gary answers the 8 questions Verika suggests from the documents, by dictating rough notes that Verika tidies without adding anything.

Day 4

Crews are invited by link; foremen and Gary are set as experts.

Week 2

Gary reviews the gaps list once a week and answers each new question once.

WHAT THE TEAM ASKS

“Can we pour tomorrow if it's 4 degrees and falling?”

FINISHER, ON SITE

No. Below 5 °C and falling is a no-pour. Gary can override only for foundations with an accelerator and full insulation.

Cold and Hot Weather Concreting Procedure, LVC-QA-003

“How deep do we dig on clay with no trees nearby?”

FOREMAN

1.0 m minimum. Near trees or hedges, stop and ring Gary; the engineer sets the depth.

Method Statement: Trench-Fill Foundations, LVC-MS-005

“Who can sign off a £12,000 quote?”

OFFICE

Gary, copied to Rob. Over £15,000 or out of area is Rob only.

Quoting and Pricing Rules, LVC-COM-002

“How deep do strip foundations need to be?”

APPRENTICE

At least 0.45 m to avoid frost action, 0.75–1.0 m in shrinkable clays.

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WHEN VERIKA DOESN'T KNOW

“Do we need a permit to put the mixer on the pavement for a pour?”

Nothing in the company's documents covered it, so Verika said so instead of guessing and logged it. Gary answered once (the client or the council arranges it; check before the day), Rob approved it, and every crew now gets that answer with Gary's name on it.

WHAT CHANGES

- Routine questions go to Verika first; Gary gets the ones nobody has answered yet.
- Every crew gets the same answer, from the same document.
- New starters can look up 'how we do it here' from their first week.

WHAT TO MEASURE IN YOUR OWN TRIAL

- How many questions a week reach the contracts manager
- How many gaps are logged and closed
- How quickly new starters stop needing a buddy for routine questions



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